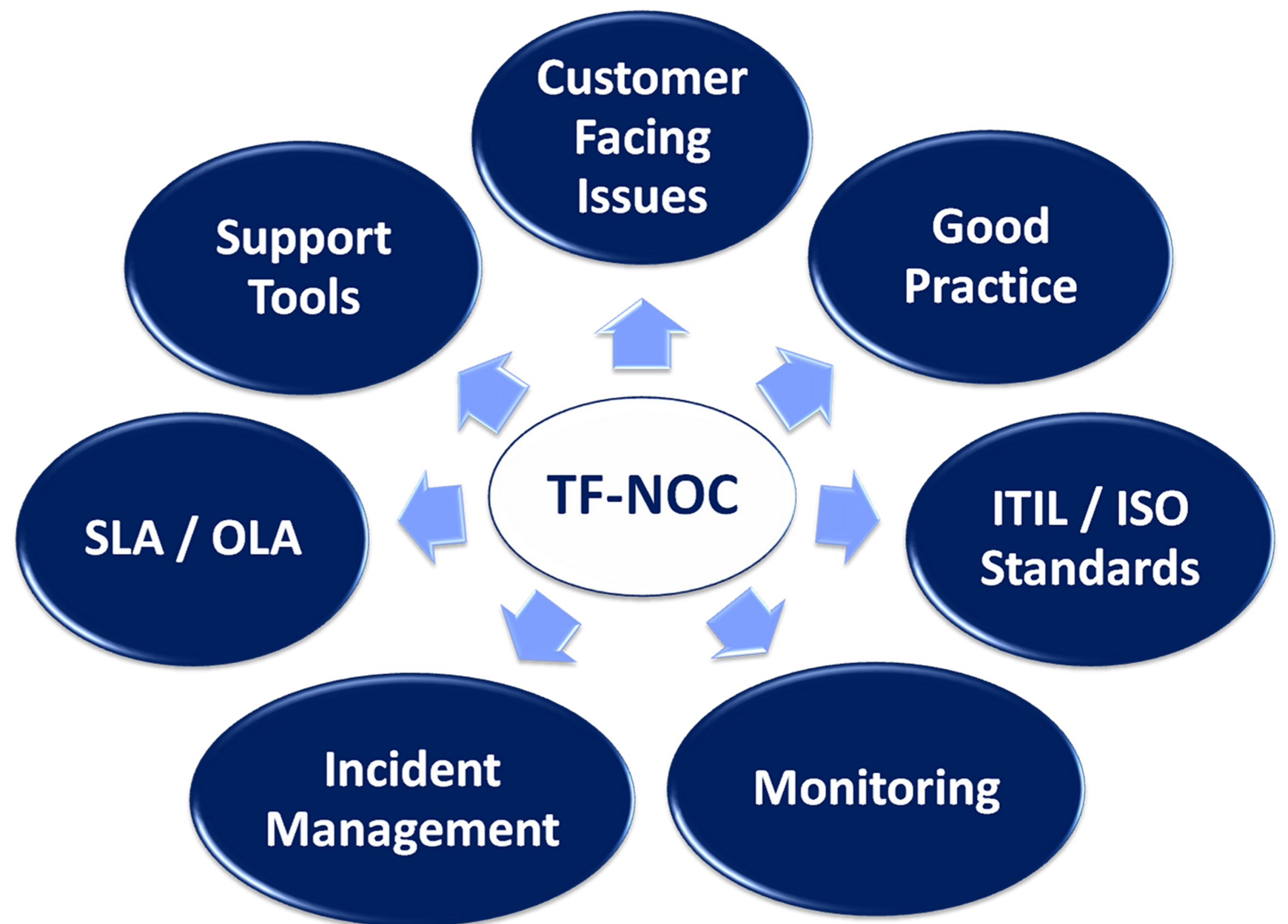


*Building a community to support network & service operations*

## What is TF-NOC?

The Task Force on Network Operation Centres (TF-NOC) brings together NOC managers, engineers, developers, operators, controllers and project managers interested in NOC functions in order to share experiences and knowledge as well as to investigate the possibility of creating best common practices.

- a TERENA Task Force focusing on any and **all aspects of Network Operation Centres**
- aims to build up a **European / global community** of like-minded individuals
- provides a forum to discuss and exchange **good practice and standards**
- encourages reuse and **avoids re-inventing the wheel** time after time



## Work items

- Taxonomy of NOC organisations, internal processes & workflows  
*led by Stefan Liström (NORDUnet)*
- NOC front-end development and improvement  
*led by Gareth Eason (HEAnet)*
- NOC tools, internetworking / interfacing issues and automation  
*led by Maria Isabel Gandia Carriedo (CESCA)*
- Efficient communication / collaboration tools and practices  
*led by Wiktor Procyk (PSNC) & Rachael Holt (HEAnet)*
- Facilitate the collection and creation of best practice documentation  
*led by Pieter Hanssens (BELNET)*
- Investigate and liaise with other communities  
*led by Peter Szegedi (TERENA)*

## Who's involved?



and many, many more...

*Join us and help to build the TF-NOC community*

## How do I get involved?

Get involved by e-mailing [tf-noc@terena.org](mailto:tf-noc@terena.org)

More information at <http://www.terena.org/activities/tf-noc/>