

Carrier Ethernet Service Life-Cycle Management

Anthony Magee, 6th September 2013

Agenda

- Service-Lifecycle
- Service Level Agreement Tools/Standards
- Enabling Technologies
- Summary Bringing it all together



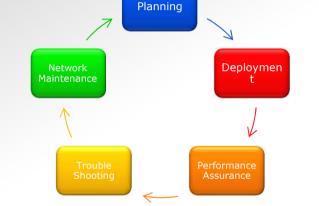




The Service Life-Cycle

- Planning
 - Resources, tools, reporting
- Deployment/Installation
 - Physical, Service Layer
- Performance Assurance
 - In-Service monitoring/reporting
- Trouble-shooting
 - Alarms, Fault identification
- Network Maintenance
 - Scheduled operations

SLA tools should support the whole service life-cycle

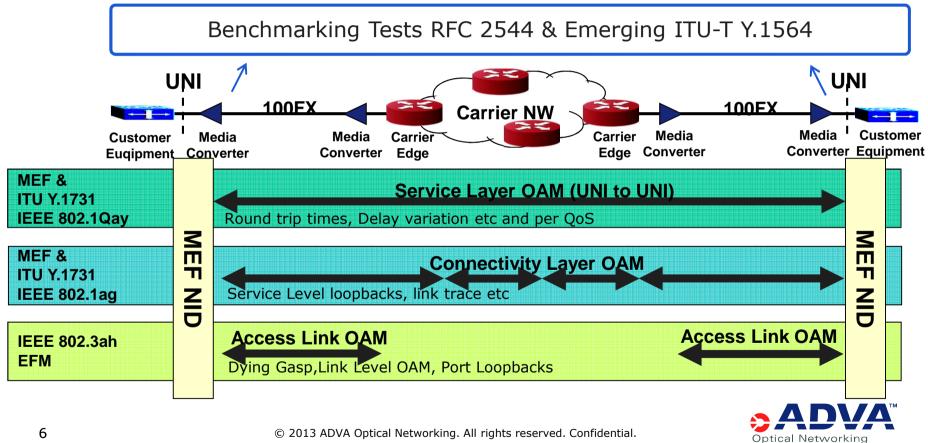




Service Level Agreement Tools



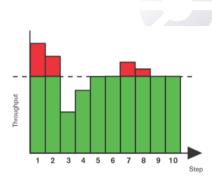
Ethernet OAM - Areas of standards activities



RFC 2544 LAN Benchmarking

- IETF RFC 2544
 - Widely used test methodology by vendors in lab
 - LAN Benchmarking history
 - Tests included throughput, latency, burst and frame loss
 - Algorithm test at max, back off until pass, then increase until fail
 - Tools made available to network operators
 - When used in the WAN environment feedback... "Time Consuming"
 - Average of about 20 mins per test
 - Also lacking test capability which reflect the maturing SLA
 - No support for per VLAN/Per Service really only a port based tool
 - No support for PDV, or QoS measurements
 - Test for concurrent services not supported, RFC 2544 sequentially tests different ports and different directions
- Need for a new standard (ITU-T Y.1564)
 - Reduce test time couple of minutes per service, and service concurrency
 - Improve test coverage PDV, QoS

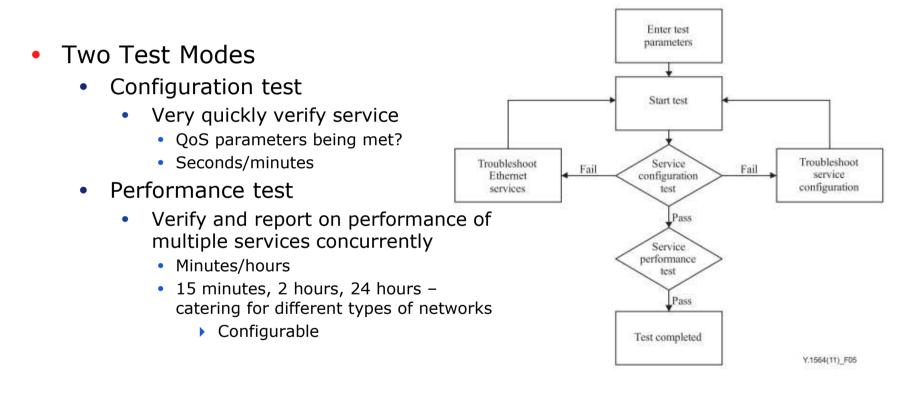






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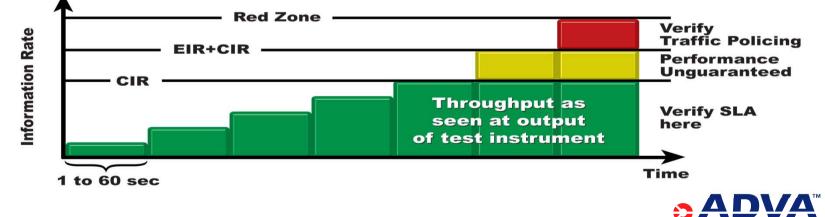
Y.1564 (Service Activation Testing)





Y.1564 Service Configuration Test

- Verify throughput performance for each service at CIR, CIR+EIR and above
 - Tests up to CIR to verify committed SLA parameters
 - Then increase the traffic rate into the red zone to verify policing
 - Performance is uncertain in the yellow zone and needn't be checked
 - Optional CBS/EBS configuration verification
- All SLA performance parameters measured at the same time
 - Frame Delay, Frame Delay Variation and Frame Loss



Optical Networking

Y.1564 Service Performance Test

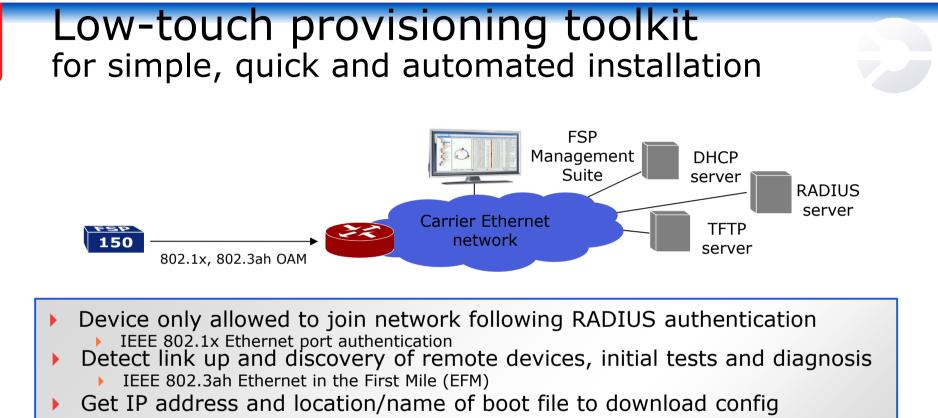
- Simultaneously validate SLA conformance for all defined services
- Generate traffic at CIR for all flows and report performance
- Test for 15 minutes to 24 hours
 - Configurable parameter









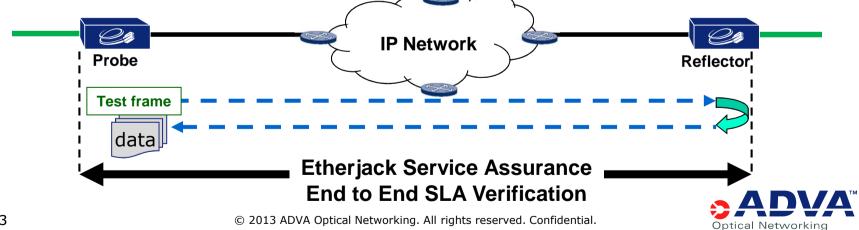


- Dynamic Host Configuration Protocol (DHCP)
- Download latest software and site specific config (IP setup for DCN etc.)
 - Trivial File Transfer Protocol (TFTP)

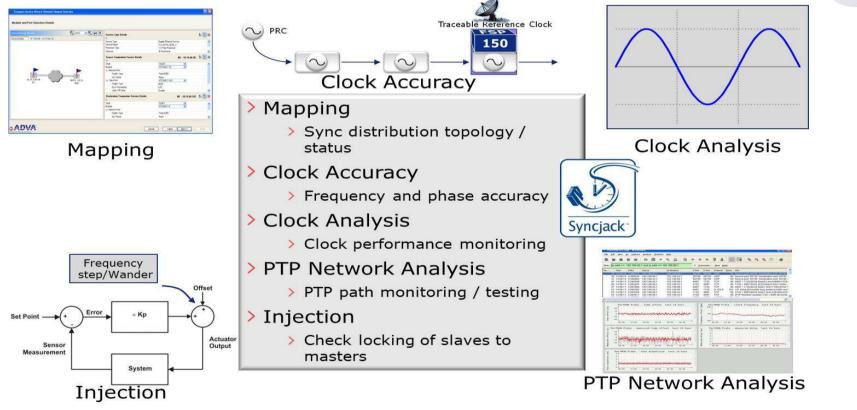


EtherjackTM Service Assurance (ESA) End-to-end SLA performance monitoring

- In-service measurement of frame loss, delay and jitter
- Multiple options for synthetic test frames
 - Y.1731 DMM/DMR (with LMM/LMR for loss measurement)
 - Y.1731 SLM
 - IP ICMP Timestamp
 - IP ICMP Echo
 - IP UDP Echo
- Customize test frame size, priority, rate, burst and schedule



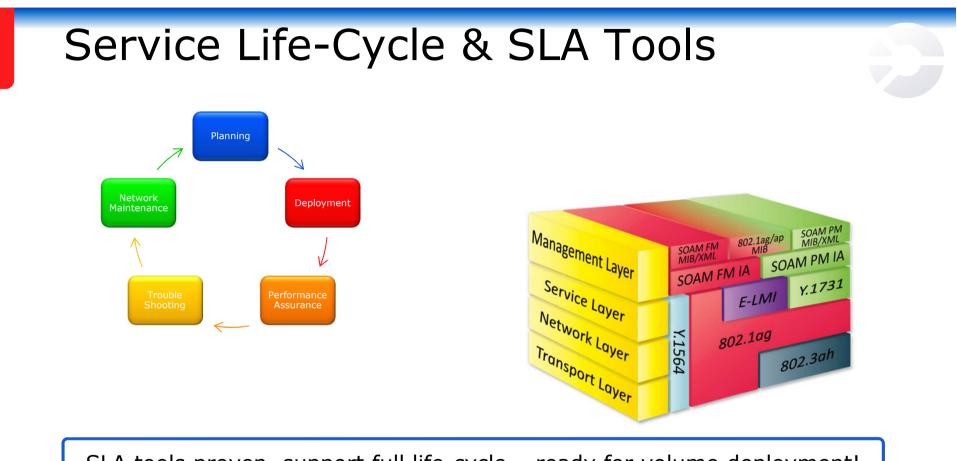
Synchronization Service Verification Syncjack[™] - SLA Tool Suite











SLA tools proven, support full life-cycle – ready for volume deployment!





Thank you

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