



The Challenges of DNS Resolution in China

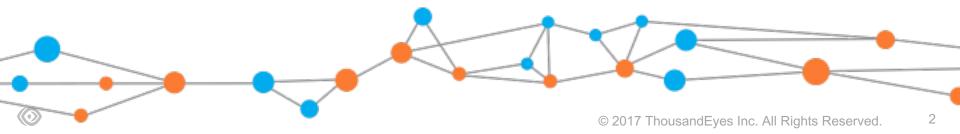
Tim Hale, Solutions Engineer

Why China?

In 2008 China became the largest population on the Internet.

As of July 2016, 730,723,960 people (53.2% of the country's total population) were Internet users.

"The World Factbook — Central Intelligence Agency". www.cia.gov.



A Different Internet: A different strategy

Frequent Congestion

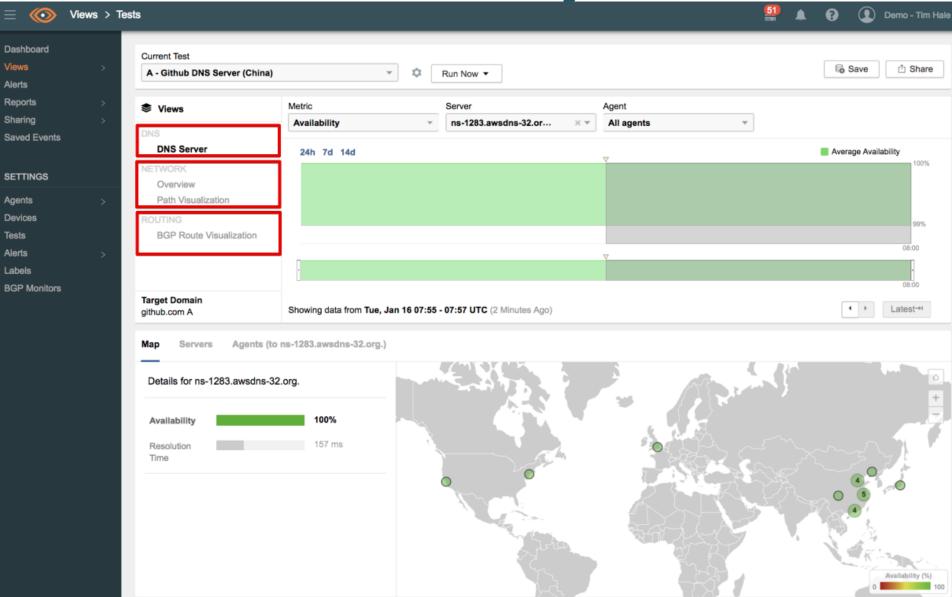
- 10 backbone access points
- 2 dominant, governmentcontrolled ISPs
 - China Unicom
 - China Telecom

The Great Firewall

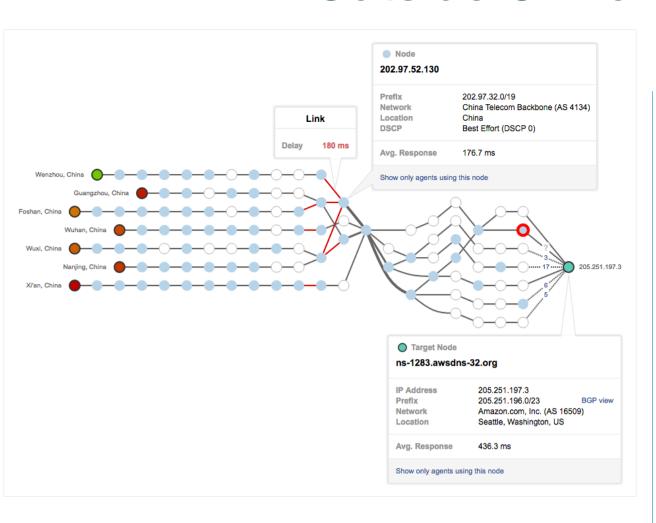
- IP blocking
- Keyword filtering
- DNS tampering



ThousandEyes



Outside China

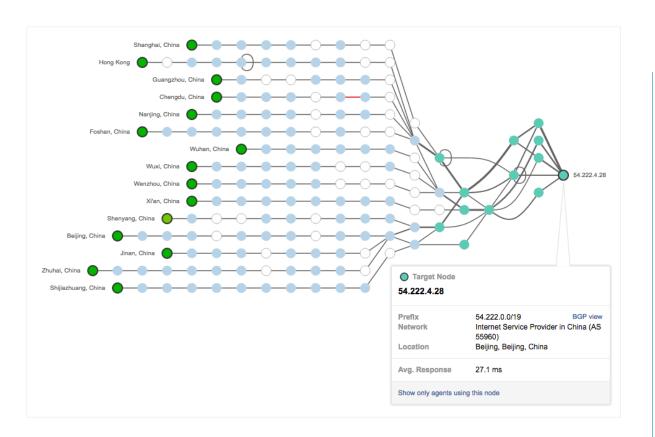


Frequent Congestion

Packet loss



Inside China

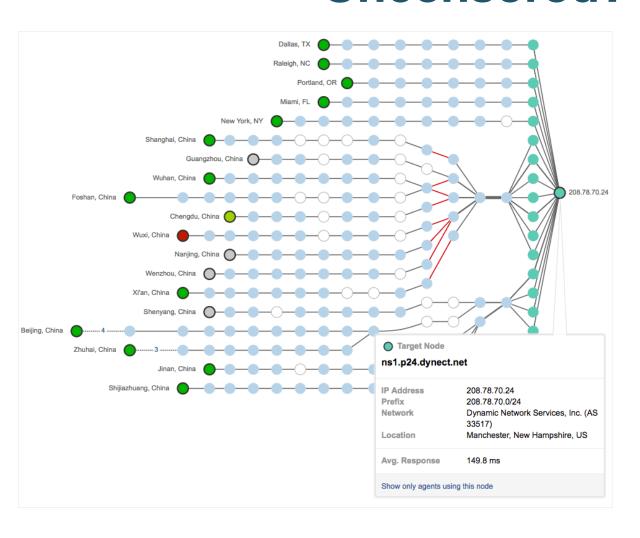


Lower latency

Less packet loss



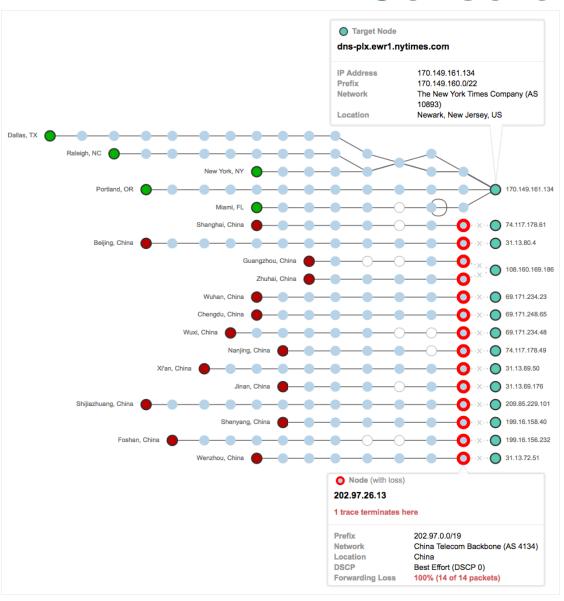
Uncensored?



nytimes.com

ns1.p24. dynect.net

Censored

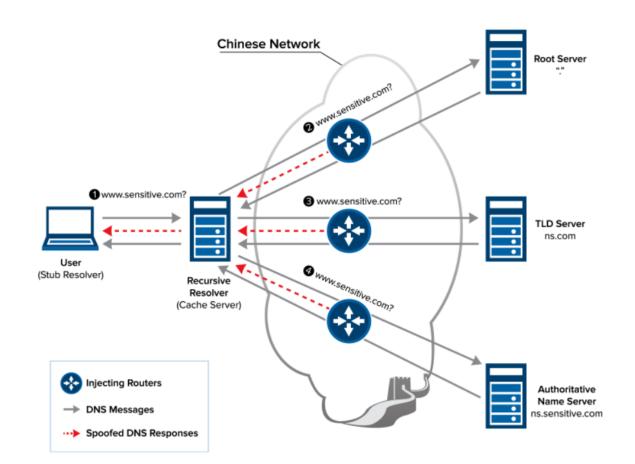


nytimes.com

dns-plx.ewr1. nytimes.com



DNS Tampering



Cache poisoning

Keyword based hijacking



DNS Tampering

Map Servers	Agents (to dns-plx.ewr1.nytimes.com.)			
Agent	Date (EDT)	Mappings	Resolution Time (ms)	
Wuhan, China	2017-03-14 19:23:25	31.13.78.66		19
Wenzhou, China	2017-03-14 19:23:50	31.13.76.8		9
Chengdu, China	2017-03-14 19:24:16	69.171.237.16		27
Dallas, TX	2017-03-14 19:22:47	151.101.1.164 151.101.65.164 151.101.129.164 151.101.193.164	-	41
Portland, OR	2017-03-14 19:23:11	151.101.1.164 151.101.65.164 151.101.129.164 151.101.193.164		73
Raleigh, NC	2017-03-14 19:23:01	151.101.193.164 151.101.1.164 151.101.65.164 151.101.129.164	-	15
Wuxi, China	2017-03-14 19:23:49	168.143.162.123		7
C Detroit, MI	2017-03-14 19:22:58	151.101.129.164 151.101.193.164 151.101.1.164 151.101.65.164	-	34

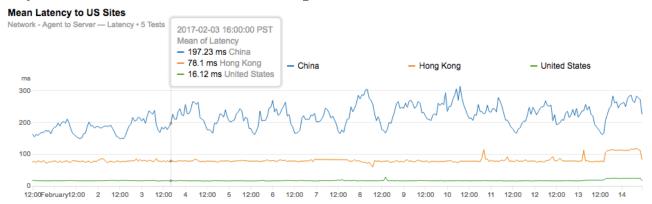
Suspiciously Low latency

IPs returned are from other blocked destinations



What to Expect

- Incorrect mappings
 - DNS poisoning and hijacking
- Volatile conditions with high latency and loss
 - Evolving censorship mechanisms (keyword filtering, IP blocking)
 - Frequent congestion, especially when crossing the GFW
- Diurnal patterns in latency and loss for outbound traffic



What to Do About It

- Continuously monitor DNS tests and alerts to check if records:
 - Are always available
 - Have the correct mappings
 - Are served up quickly
- Benchmark performance metrics like latency, packet loss
 - Adjust your expectations and alerts accordingly





Thank You